

Installing and Running REP on Networks, Vista and XP64 bit

There are some problems specific to Windows Vista/XP64 when it comes to installing or running REP. There can also be some issues when installing on a network drive.

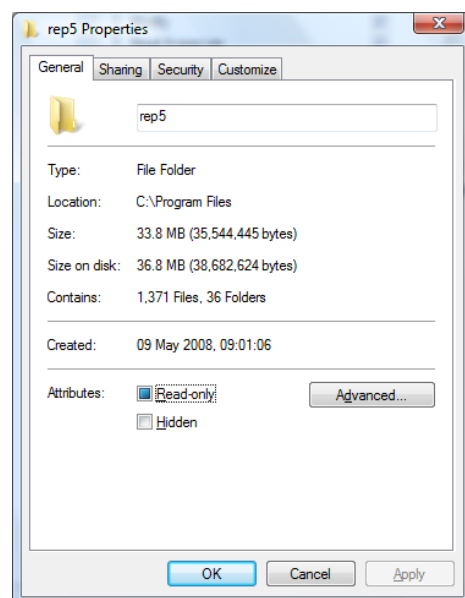
Firstly, some versions of Vista/XP64 do not allow a mapped network drive to be used by the client installation procedure. If the installation dialogue that selects the drive letter does not include any network drives, type the UNC path (e.g. \\server\apps\rep5) into the relevant field.

Secondly, Vista/XP64, by default, offers 'Program Files(x64)' as the root folder for installations. If you have to have the installation done by an administrator, they should select a different folder (e.g. c:\logicomEP\rep5) to install to, as the permissions on the 'program files' folders appear to be "locked".

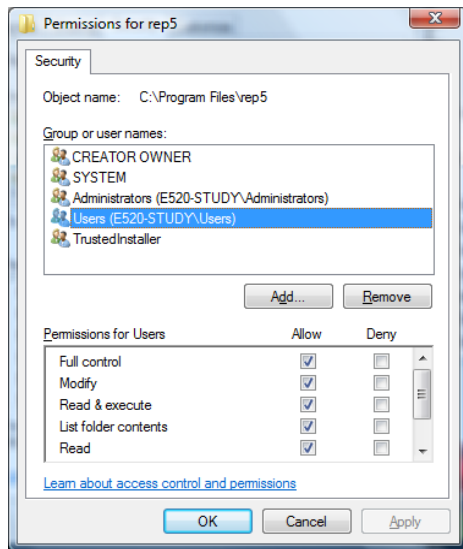
Thirdly, Windows Vista has an extra level of security that can prevent REP from running in a user environment. This usually causes a crash the first time you attempt to enter your licence code details. What actually happens is that during installation, certain folders become marked as 'read only' and this prevents REP from running correctly. A similar problem can occur when installing on a server drive. If you are installing on a server disc, it is **strongly** recommended that you do not install in the server's "program files" folder structure but, as with the advice above, choose a different folder (e.g. c:\logicomEP\rep5).

The solution is to perform the following steps:

- 1) Using Windows Explorer, browse to the folder where REP was installed (c:\program files in the examples below). Click the RH mouse button on the REP5 folder and select Properties. You should see a display like this:

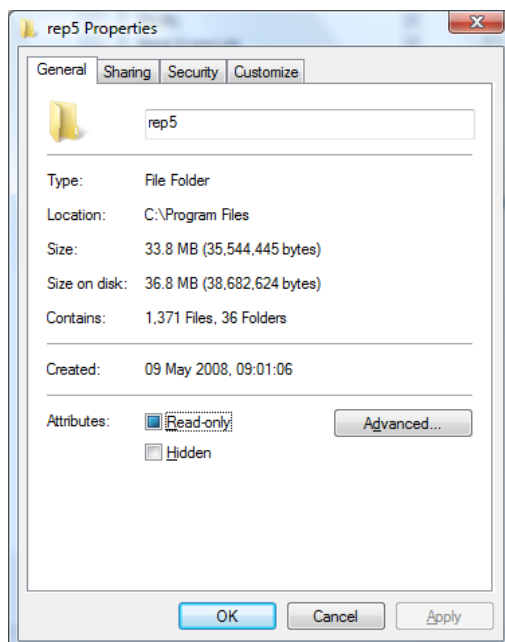


2) Click the "Security" tab, click the 'edit' button and you should see this:



3) Click on the 'users' group to select it and click the "full control - Allow" checkbox. It should automatically check the other items in the list. Click Apply and OK. You may be prompted for an administrator password at any stage of this process, which you will have to supply.

4) Return to the main Properties display



Uncheck the Read-Only checkbox and click Apply. If prompted, apply the settings to sub-folders as well. Then close and re-open the Properties window and verify that the Read-only status has changed. If not, you should uninstall and re-install in a folder (e.g. c:\logicomEP\rep5). If successful, do the same thing to the following rep5 folders (to verify that their settings have been changed successfully):

Dbdefs
Dbdefs\drivers
Users

Then try re-running REP and re-entering your licence details.