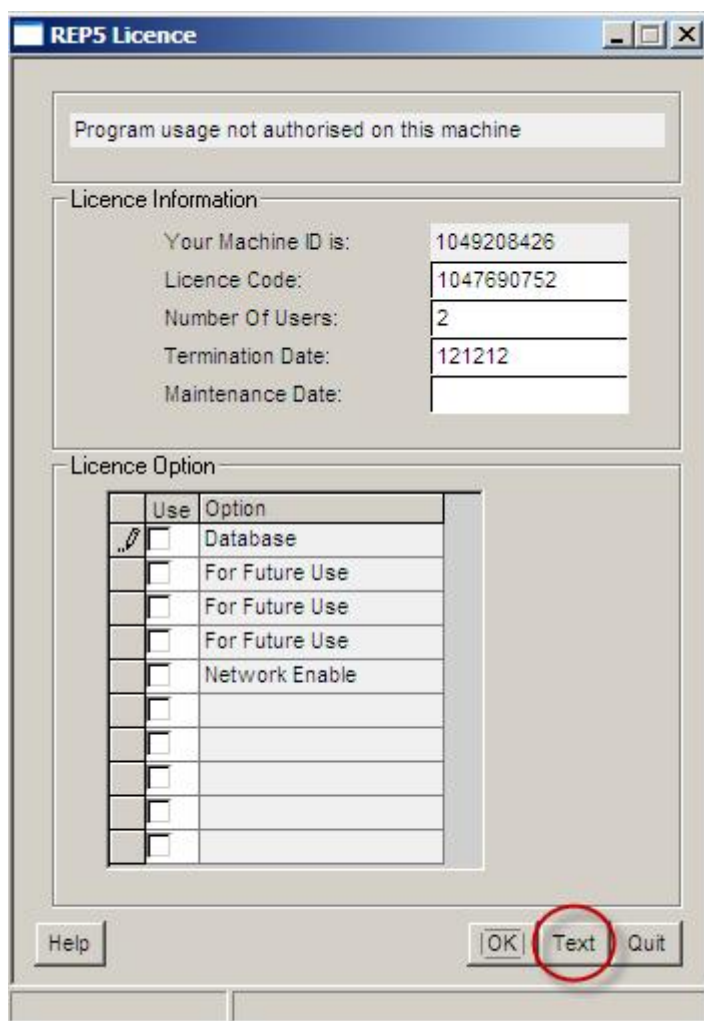


# Installing REP



## Standalone PC installation

1. Download the latest version of the program from [www.logicomep.com/downloads.htm](http://www.logicomep.com/downloads.htm).
2. Run the installer
  - a. For Windows XP 32-bit, just follow the prompts
  - b. For later versions of Windows (64-bit, Vista or Windows7) follow the prompts, but when you are asked where to install the program make sure that it goes in a separate folder (e.g. c:\logicomep\rep5) NOT into the "Program files" folder structure.
3. The installation creates a shortcut to REP in the list of programs in your Windows Start Menu. Use this to start REP. You will see a licence screen:



Click the "Text" button and a text editor window will be displayed like this:

```
REPv5.26b8
-----
Program usage not authorised on this machine

Licence Information:
Machine ID      1049208426
Licence Code    1047690752
Users           2
TermDate(ddmmy) 121212
MaintenanceDate -032768
MaintenanceVersion 010910
Program Path    c:\rep5

options:
Current Users:
anyone since(GMT):04/01/2011 - 16:45:43
```

Either (a) swipe the text, and copy it into an e-mail, or (b) use File → Save to save the text file and attach it to an email. Send the e-mail to to [support@logicomep.com](mailto:support@logicomep.com). We will mail back the codes to type into the licence screen (UK working hours apply!).

If, for some reason, a text file is not displayed, return to the licence screen, press “Alt+PrtSc” and paste the image of the licence screen itself into the e-mail.

You can then quit the program until you receive your codes. When you receive them restart REP, enter the numbers and click OK. The licence screen will disappear and the program will start.

If the licence screen does not disappear, click the “Text” button again and e-mail us the new details so that we can confirm that everything has been entered correctly.

### Important note

Some new PCs do not have Microsoft’s latest development libraries installed as standard. This causes a variety of errors when you try to start REP, the most common of which looks something like this:



It will probably have an error number of “0xc0000034” or “0xc0001502”. If this happens look in the REP installation folder for a program called “vcredist\_x86.exe”. Run this and then try REP again. If this fails to solve the problem, e-mail [support@logicomep.com](mailto:support@logicomep.com) for further guidance.

## Installation by an Administrator

If your IT dept requires an administrator to perform the installation, a key file will be installed in the administrators area of your PC. This file is called REP5.INI and it will need to be copied into the eventual users area. The problem will show itself with a message "Program environment not set". If you get this message, ask the person that did the installation for you to contact us for detailed guidance on how to fix it.

## Local Area Network Installation

For a Local Network installation, you will need to download the small "network client installer for REP" (from [www.logicomep.com/downloads.htm](http://www.logicomep.com/downloads.htm)). The process is similar except that the main REP installer is run to a shareable folder on the server and the "network client installer" is run on your PC, but directed to the same shareable folder. It is best to involve your IT dept in this process. Ask them to contact [support@logicomep.com](mailto:support@logicomep.com) and we will send more detailed instructions.

## Wide Area Network Installation

For a Wide Area Network installation, the process is similar except that the main REP installer is run on the server AND each individual PC. Then a configuration file needs to be edited on each PC. It is best to involve your IT dept in this process. Ask them to contact [support@logicomep.com](mailto:support@logicomep.com) and we will send more detailed instructions.

Logicom E&P Limited  
Westcott Farm House  
Ashendon Road  
Westcott  
Aylesbury  
HP18 0NX

Tel +44 (0)1296 655511  
[www.logicomep.com](http://www.logicomep.com)